# Annual Report



## ripco.org



### 715.365.4800



Locations In Rhinelander Eagle River Minocqua



Annual Meeting April 29<sup>th</sup>, 2025



<b>BOARD OF DIRECTORS</b>	Term Expires		
DR. STEVEN FERCH, CHAIR	2026		
HEATHER SCHALLOCK, VICE CHAIR	2027		
MAGGIE STEFFEN, SECRETARY/TREASUREF	R 2027		
CHAD BAKER	2026		
ALYSSA BORKSI	2025		
DR. GRACE NASH	2027		
RICK ZOERB	2025		
Facebook     Image: Strategy of the stra	stagram		

## Balance Sheet Year Ending 2024

Assets		December 31, 2024		December 31, 2023	
Cash	\$	21,123,441	\$	20,229,779	
Investments	\$	30,865,346	\$	43,882,399	
Loans to Members	\$	117,215,700	\$	110,118,296	
Less: Allowance for Loan Losses	\$	(864,911)	\$	(821,062)	
Fixed Assets	\$	6,214,574	\$	5,699,168	
NCUSIF Deposit	\$	1,572,502	\$	1,617,760	
Other Assets	\$	262,265	\$	(868,128)	
Total Assets	\$	176,388,918	\$	179,858,213	
Liabilities & Capital					
Member Deposits	\$	158,719,099	\$	162,978,469	
Notes Payable	\$	-	\$	10,000	
Other Liabilities	\$	(353,281)	\$	(749,387)	
Member's Equity	\$	18,023,100	\$	17,619,131	
Total Liabilities & Member's Equity	\$	176,388,918	\$	179,858,213	
STATEMENT OF INCOME					
Interest Income on Loans & Investments	\$	9,116,641	\$	7,767,683	
Dividends & Interest Expense	\$	(1,331,808)	\$	(766,392)	
Net Interest Income	\$	7,784,833	\$	7,001,291	
Allowance for Loan Losses	\$	(612,746)	\$	(474,216)	
Employee Compensation & Benefits	\$	(4,658,408)	\$		
Office Occupancy & Operations	\$	(3,005,483)	\$	(2,225,299)	
Other Operating Expenses	\$	(1,255,395)	\$	(1,446,468)	
Non-Interest Income	\$	1,972,951	\$	1,720,266	
Net Operating Income	\$	225,752	\$	683,651	
Non-Operating Gain or (Loss)	\$	77,066	\$	103,308	
Gain or (Loss) for the Year	\$	302,818	\$	786,959	

**OUTSTANDING LOAN BALANCES** 

NUMBER OF MEMBERS

12,868

**MOBILE APP USERS** 

4,150

\$116,350,790

MEMBERS USING ANY ONLINE CHANNEL

6,439

# Message From Our CEO Jennifer Grinder

To Our Valued Members,

As we reflect on 2024, I want to extend my deepest thanks to each of you for being part of the RIPCO Credit Union family. Your continued trust and support are the foundation of our success, and I'm proud to share the highlights of what has been a truly remarkable year.

#### **Expanding Our Reach**

One of the year's most exciting milestones was the opening of our brand-new Minocqua Branch. This expansion has allowed us to better serve our growing membership in the Northwoods region and to extend our services to a broader community. The Minocqua location reflects our ongoing commitment to convenience, access, and local presence.

#### **Celebrating Community**

In 2024, we hosted our first-ever RIPCO Family Fest—a new tradition in the making! The event brought together hundreds of members, families, and staff for a day of celebration, games, food, music, and community spirit. The positive feedback was overwhelming, and we're thrilled to announce that Family Fest will return in 2025, even bigger and better.

#### **Growth & Financial Strength**

RIPCO Credit Union continued its upward momentum in 2024:

- Welcomed 1100 new members
- Maintained strong capital reserves and a healthy loan portfolio

We've also made important strides in modernizing our services. Enhancements to mobile banking, improved online loan applications, and expanded digital tools have helped streamline your financial experience—all while keeping our service personal and approachable.

#### **Commitment to Community Impact**

Giving back remains central to who we are. This year, we deepened our involvement in community partnerships, supported local schools, and invested in financial literacy and charitable giving. Whether through volunteering or financial support, RIPCO is proud to stand with the people and places we serve.

#### **Looking Ahead**

As we move into 2025, we're excited for what's to come. New services, fresh initiatives, and more opportunities to connect with our members are on the horizon. No matter how much we grow, our mission stays the same: to provide member-focused, values-driven financial solutions that improve lives.

On behalf of our dedicated team and Board of Directors, thank you for being a part of RIPCO's continued success. We are proud to be your trusted financial partner—and we look forward to serving you in the years ahead.

With gratitude, Jennifer Grinder President/CEO RIPCO Credit Union