

## Keep Calm and Carry On –

### Ripco's Card and Account Management tools have you covered!

#### **Easily Turn your Ripco Debit Cards On/Off**

We offer peace of mind in the event your Ripco Mastercard® Debit Card is temporarily misplaced, lost, stolen, or if you suspect exposure to fraud. Simply use your smart phone to log in to your account with the Ripco Credit Union app, click on "More" (the hamburger menu icon) and you'll see our new "Manage My Cards" option. From here, you can **Temporarily Lock your card**, view recent transactions, or report your card as Lost or Stolen.

You can also register your Debit Card Alert preferences from our website. Just choose E-Services, Alerts, then click where it prompts you to register for Debit Alerts. Choose the button for Register/Manage, and you'll be asked to enter your full debit card number, expiration date and your zip code.

If you're certain your card is lost or stolen – and not just misplaced – please call our office to order a new card.

#### **Sign up for Account Management e-Alerts**

Using the Ripco App on your smartphone – log in, choose "My Accounts" then "Info Center" then eAlert Subscriptions. You can choose to receive text alerts directly to your mobile phone. Choose Account Balance eAlerts, ACH Deposit or Withdrawal eAlerts, and/or eAlerts that let you know when you have a loan payment due

From our Website, choose Info Center then click on eAlert Subscriptions. You'll be able to edit or create the same type of alerts described in the preceding paragraph.